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OPERATIONS & MAINTENANCE  
CONFERENCE IN THE ARAB COUNTRIES

Importance of skills and training to meet the  
demands of facilities management professionals in  
building services in GCC countries

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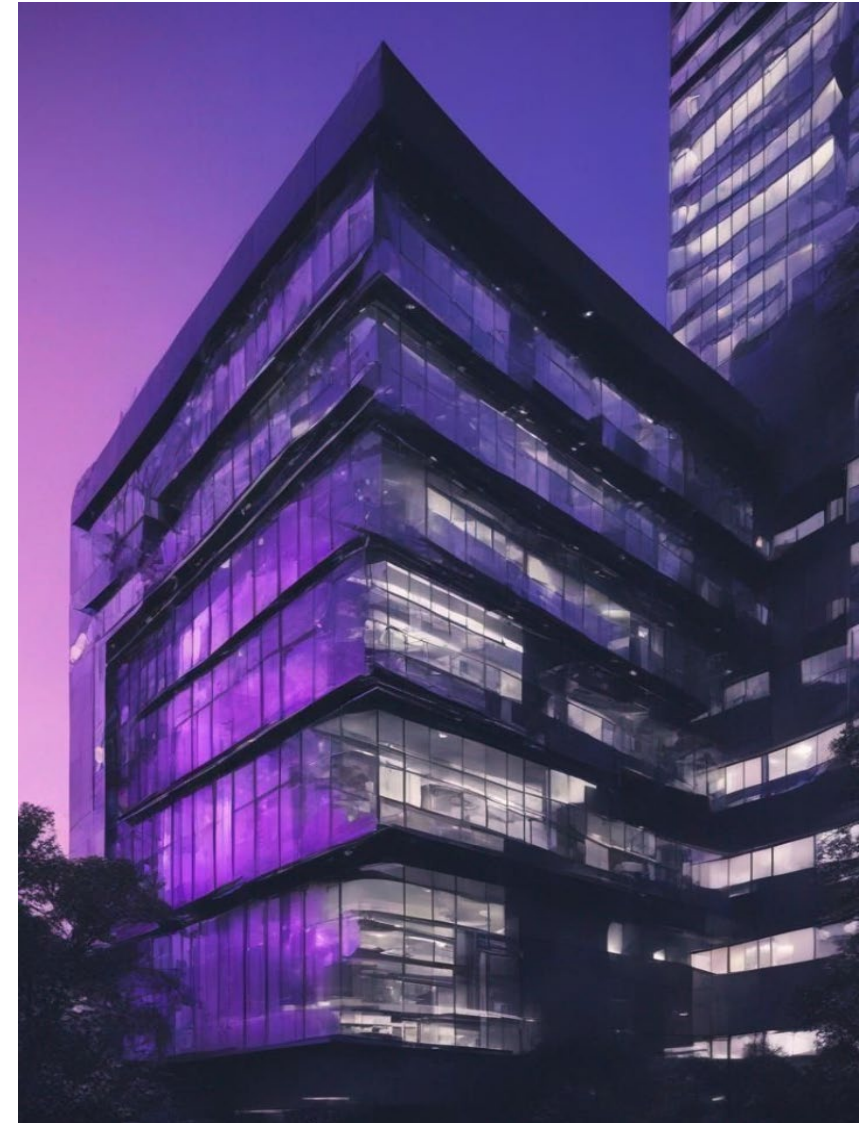


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## Introduction to Facilities Management in Building Services

- Facilities management in building services includes the effective management and maintenance of the physical environment in various facilities, ensuring functionality, comfort, safety, and efficiency.
- Facilities management also plays a pivotal role in optimizing building services, enhancing sustainability, and meeting the evolving needs of GCC countries. The image for this section should depict a modern, well-maintained building, indicates the importance of effective facilities management in creating a conducive environment.





# Current Trends and Demands in Building Services

## Digital Transformation

The integration of smart technologies and IoT (Internet of Things) is reshaping building services, emphasizing the need for Facilities Management professionals to adapt and utilize new tools and systems effectively.

## Sustainability Focus

There's a growing emphasis on sustainable practices and energy-efficient solutions, which require Facilities Management professionals to possess knowledge of green building principles and technologies.

## Enhanced Security Measures

Rising security concerns necessitate the implementation of advanced security systems and protocols, underscoring the importance of security management expertise in Facilities Management.



# Importance of skills and training for FM professionals

## Enhanced Service Delivery

Comprehensive skills and training facilities management professionals to enhance service delivery, ensuring operational efficiency and client satisfaction.



## Leadership Skills

Strong leadership abilities are important for managing teams, overseeing projects, and driving continuous improvement initiatives within facilities management.



### 1 Technical Skills

Skills in technical areas such as HVAC systems, building automation, and energy management are essential for effective facilities management.

### 2

### Project Management

Skills in project management facilitates efficient resource allocation and timely execution of building maintenance and improvement projects.

### 3 Communication

Strong communication skills are important for liaising with stakeholders, coordinating teams, and resolving facility-related issues effectively.





## Training programs & certifications available for professionals

1

### Industry-Recognized Certifications

Achieving certifications such as CFM (Certified Facility Manager) and FMP (Facility Management Professional) validates expertise and commitment to professional development.

2

### Specialized Training Courses

Participation in specialized training programs covering areas like energy management, sustainability, and building operations equips professionals with in-depth knowledge and skills.



## Benefits of investing in skills and training for FM

### Efficient Operations

Professionals with enhanced skills and training contribute to efficient facility operations, leading to cost savings and improved performance.

### Career Advancement

The acquisition of valuable skills and certifications opens up opportunities for career growth and progression within the facilities management industry.



## Case studies showcasing successful implementation training in FM

1

### Energy Efficiency

A case study demonstrating the implementation of energy efficiency through skilled facilities management, resulting in substantial cost savings and environmental impact reduction.

2

### Technological Integration

An in-depth analysis of successful technological integration through training, leading to enhanced building automation and operational efficiency.

3

### Sustainable Practices

Illustrative cases of the successful implementation of sustainable practices through proficient skills and training, ensuring environmental responsibility and resource optimization.





# Conclusion and key takeaways

## 3

### Operational Efficiency

Enhanced skills and training contribute to a 3% increase in operational efficiency, leading to substantial cost savings over time.

## 10K

### Reduced Energy Consumption

Professionals with relevant skills help achieve a reduction of 10K kWh in annual energy consumption, promoting sustainability.





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If you want 1 year of prosperity, grow grains.  
If you want 10 years of prosperity, grow trees.  
If you want 100 years of prosperity, grow  
people - Chinese Proverb.

**THANK YOU!**

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